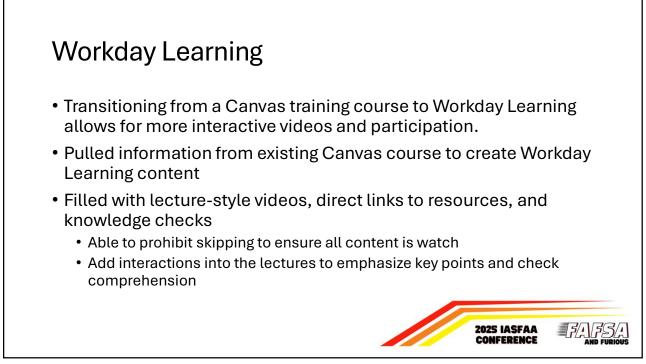


IOWA STATE	ET Staff Training > Modules			
Account		Collapse All Depart Course Content	View Course Stream New Analytics	
CS Dashboard	Financial Aid Basics		S View Course Calendar	
Courses	Financial Aid Overview Videos		C View Course Notifications	
Calendar E Inbox	Financial Ald Adviser Overview Full-time Staff Competency Checklist.docx		Nothing for now	
History				
Studio	Website Scavenger Hunt			
Help	Website Scavenger Hunt studentaid.gov Website Scavenger Hunt			
63 You are		r all history for this student, allowing you to udent.		
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Customer Service Module Customer Service? Option Phone Customer Service? Option Phone Customer Service Etiquette Option Option Phone Customer Service Etiquette Pt. 2 Phone Service Etiquette Pt. 2	IOWA STATE	Customer Service		
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Ibiox Ibiox Ib	Calendar			
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Hole	,	Reacting vs Responding		
Help Customer Service Quiz	0	How to Deal with Difficult Conversations		
a Zpts	Help			
63 You are currently logged into Student View classify an area to an another and history for this student, allowing you to				

IOWA STATE	* FAFSA	
Account	Free Application for Federal Student Aid Learning Objectives	
6	Free Application for Federal Student Aid (FAFSA)	
Dashboard	StudentAid.Gov Accounts	L.
Courses	Student Aid Index (SAI)	
Calendar	FAFSA Dependency	
目 Inbox	Who should be on the FAFSA Form?	
History	Financial Information on the FAFSA Form	
پ ہر Studio	# FAFSA Quiz 10 pts	
⑦ Help	Se FAFSA Filing 18 pts	



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ਜ ਿ ਿ	Need	ttendance (COA) and		IOWA STA	ATE UNIVERSITY	<u></u>
0 0		e importance of Cost of Attendance in Financial Aid f Attendance, Cost of Attendance adjustments, and o al Need.			Start Course	
	Lessons in This Course		Completed 0/6	NOT STARTED	Delivery Mode	
		ce.and Need → n breaks down the Cost of Attendance use within Financial Aid	Video 14 minutes	6 CONTACTS Jacob M. Contact Per		
		ntor 🐣 h will detail how to use the Expense on the Office of Student Financial	Video 7 minutes	Save		

